



400 Monroe Ave
Memphis, TN 38103

Dear

We are excited to announce that we are making enhancements to our current loyalty program with the goal of providing you with a best-in-class rewards experience. Starting on September 20, 2021, our new program will offer you industry-leading benefits and perks, with the flexibility to use your rewards in a way that matters most to you.

We appreciate your business and want to ensure that you, our valued cardholder, have access to the best loyalty program available **because Life Should Be Rewarding**. You will access your new rewards program through a new website address: www.EZCardInfo.com.

For every qualifying purchase, you will continue to earn valuable points. You can redeem your points for gift cards, top name-brand items, unbelievable vacation getaways, valuable services, and once-in-a-lifetime experiences. Your new loyalty program will offer a wide variety of reward options including:

- Use your eligible card loyalty points to pay for qualifying online purchases at millions of **PayPal** Merchants.
- Redeem your eligible card loyalty points to pay for in-store purchases at over 9,000 **Walgreens**[®] and at over 8,000 **CVS**[®] stores nationwide.
- Redeem loyalty points for **instant discounts on fuel** at participating **Amoco**[®], **BP**[®], or **Shell**[®] stations, right at the gas pump.
- Get top-shelf Merchandise Awards from brands like **Apple**[®], **Sony**[®], **Bose**[®], **Dyson**[®] and many more with shipping options that include a one- or two-day delivery time.
- Book reservations for flights, hotels, car rentals, cruises, excursions, and more. Plus, when you're booking, enjoy Trip Advisor integration, Google Maps™ technology to chart your itinerary, and the ability to redeem points for **TSA Pre✓**[®], so you can skip the line and save time getting where you want to go!
- **Order gift cards** from your favorite retailers for everyday purchases or to celebrate special events.
- **Donate your points for a good cause** to one of the more than 1.2 million non-profit organizations involved in our network's Charitable Giving program.
- Use your points to purchase actual shares of stock in publicly traded companies.
- Redeem for **tickets to theater, concerts and sporting events**.

What should you do next?

- **Continue using your Orion Federal Credit Union card without interruption.** You are continuing to earn points for your purchases. Even better, any available points on your existing rewards account will be automatically included as part of your new rewards account. Please note, points from your current rewards account will not be available for view or transactions on September 20, 2021 as it may take up to 30 days to reflect on your new rewards account.
- Please visit www.EZCardInfo.com **to create an account on or after September 20, 2021.** You will need your card number to register. Also, for your protection, please make sure we have your email address or mobile phone number on your account so that we can verify your identity when you create your new rewards account.
- On or after **September 20, 2021**, please log in into your new rewards portal to search and view all available redemption options, and more! It's that easy.

Do you have any questions about these exciting updates to our loyalty program? Our Customer Service Center is only a phone call away. Just call 1-800-532-9025. We are excited about offering you the industry's best rewards program and are committed to making this an easy transition for you. As always, thank you for your business.

Best regards,

Orion Federal Credit Union
Member Services

